TILT IN SPACE WHEELCHAIRS

Rehab RX 2 | Rehab RX 2 JNR

USER MANUAL



REHAB RX 2



REHAB RX 2 JNR

Congratulations and thank you for choosing an Aspire Rehab RX 2 Wheelchair. This product has been designed to offer the maximum in comfort, safety and lightweight portability. Aspire Rehab RX 2 Wheelchairs are suitable for indoor and limited outdoor use.

It is important that you read this user manual carefully before using your new wheelchair.

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Due care has been taken to ensure all the information contained in this user manual is correct at the time of printing. All measurements, pictures, colours, and weight capacities are to be used as a guide only. We reserve the right to modify the design or appearance of any product displayed in this user manual without prior notice.

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1. SYMBOLS USED IN THIS MANUAL

The symbols below are used throughout this user manual and on the product to identify warnings and important information. It is very important for you to read them and understand them completely.



WARNING! Indicates a potentially hazardous condition/situation. Failure to follow designated procedures can cause either personal injury, component damage or malfunction. On the product, this icon is represented as a black symbol on a white triangle with a black border.

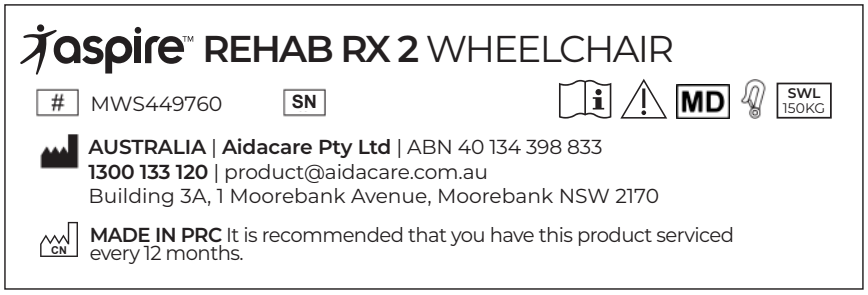


ALWAYS! These actions should be performed as specified. Failure to perform mandatory actions can cause personal injury and/or equipment damage. On the product, this icon is represented as a white infinity symbol on a black dot with a white border.



DO NOT! These actions are prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause personal injury and/or equipment damage. On the product, this icon is represented as a white symbol with a black circle and black slash.

2. SYMBOLS USED IN THIS MANUAL



Stickers shown are not to scale

#	Product Code	SWL 150KG	Safe Working Load
SN	Serial Number		Read User Manual
	Manufacturer		Caution
CN	Country of Manufacture	MD	Medical Device
	Crash Tested to ISO07716-19:2008		

3. INTENDED USE

This product is specifically designed for individuals who, due to a wide variety of reasons, have limited mobility or are unable to walk. This product should be used as a tool to assist with mobility or walking difficulties.

This wheelchair is designed for indoor and limited outdoor use. When used outdoors this wheelchair must remain on sealed, level terrain (examples include but are not limited to shopping centres, medical centres, flat and level footpaths, and environments with accessibility-focused layouts). When using outdoors, it is suggested that anti-tip wheels are fitted (standard on this product).

Self-Propelled Wheelchairs can be propelled by a user with the self-propelling wheels or by an attendant with the push handles.



WARNING! This wheelchair is intended to bear the weight of an occupant through its wheels during propulsion and when stationary. It is **NOT** designed to be lifted/carried with an occupant in the seat and doing so may cause serious injury or death.

4. PRODUCT DESCRIPTION

The Aspire Rehab RX2 Manual Wheelchair is a four-wheel wheelchair with a fixed frame.

The product is made of aircraft-grade aluminium, ensuring strength, durability, and easy movement. This wheelchair offers enhanced manoeuvrability and stability, a wide size range, and leading adjustability for a customised fit.

It is equipped with a padded back and seat cushion, push handles, large 24-inch rear self-propelling quick-release wheels, integrated tilt and recline, head rest, and removable swing-away legrests that elevate.

A large range of accessories can be fitted to the Aspire Rehab RX2 Manual Wheelchair to improve it's overall performance.

5. WARNINGS

MAXIMUM WEIGHT CAPACITY - 150KG

The maximum weight capacity for safe transportation of an occupant in a motor vehicle is 135kg.

The foot plates are not designed to be a weight bearing surface. Never stand on the footplates as the wheelchair may tip over.

Be careful to protect your fingers from becoming trapped in any tight spaces when assembling the wheelchair.



DO NOT exceed maximum user weight. This weight limit includes any accessories, shopping or other personal items that may be carried on the chair. The maximum weight capacity is defined with respect to a typical body shape, where body mass is evenly distributed. Users with dysmorphic body shapes or amputees should be assessed by an accredited healthcare professional prior to choosing/using this wheelchair.



DO NOT stand on the foot plates as the wheelchair may tip forwards. The foot plates are not designed to be a weight bearing surface.



DO NOT use the wheelchair on escalators, even if accompanied by an attendant.



DO NOT use the wheelchair on escalators, even if accompanied by an attendant.



ALWAYS use push rims to bring the wheelchair to a stop. **DO NOT** use the brakes to stop a moving wheelchair.



WARNING! Pay attention to your fingers when folding or opening the wheelchair and when self-propelling the chair with hands in close proximity to wheel spokes.

6. PRODUCT SPECIFICATIONS

ASPIRE REHAB RX 2 TILT IN SPACE MANUAL WHEELCHAIR

CODE	OVERALL WIDTH mm / inches	SEAT WIDTH mm / inches	SEAT DEPTH mm / inches	SEAT HEIGHT mm / inches	BACKREST HEIGHT mm / inches	ARMREST HEIGHT mm / inches	CHAIR WEIGHT kg / lbs	SWL kg / stone
REHAB RX 2								
MWS449760	570 - 640 / 22.5” - 25”	410 - 460 / 16” - 18”	450 -580 / 18” - 23”	430 - 505 / 17” - 20”	410 - 730 / 16” - 29”	170 - 300 / 6.7” - 12”	27.7 / 61	150 / 24
MWS449770	620 - 690 / 24” - 27”	460 - 510 / 18” - 20”	450 - 580 / 18” - 23”	430 - 505 / 17” - 20”	410 - 730 / 16” - 29”	170 - 300 / 6.7” - 12”	30 / 66	150 / 24
MWS449780	670 - 740 / 26” - 29”	510 - 560 20” - 22”	450 - 580 / 18” - 23”	430 - 505 / 17” - 20”	410 - 730 / 16” - 29”	170 - 300 / 6.7” - 12”	32.3 / 70	150 / 24

ASPIRE REHAB RX 2 JNR TILT IN SPACE MANUAL WHEELCHAIR

CODE	OVERALL WIDTH mm / inches	SEAT WIDTH mm / inches	SEAT DEPTH mm / inches	SEAT HEIGHT mm / inches	BACKREST HEIGHT mm / inches	ARMREST HEIGHT mm / inches	CHAIR WEIGHT kg / lbs	SWL kg / stone
REHAB RX 2 JNR								
MWS449750	480 - 550 / 19” - 22”	320 - 360 / 12.5”- 14”	360 - 450 / 14” - 18”	430 - 505 / 17 - 20	410 - 730 / 16” - 29”	170 - 300 / 6.7” - 12”	25 / 55	150 / 24

7. LIST OF COMPONENTS

REHAB RX 2



1	Rear Wheels
2	Quick Release Axles
3	Armrests
4	Elevating Legrests
5	Height Adjustable Castor Fork
6	Front Castor Wheel
7	Foot Plate with Heel Loop
8	Attendant Hand Grips
9	Hand Brakes
10	Headrest
11	Tilt in Space Hand Controls

REHAB RX 2 JNR



1	Rear Wheels
2	Quick Release Axles
3	Armrests
4	Elevating Legrests
5	Height Adjustable Castor Fork
6	Front Castor Wheel
7	Foot Plate with Heel Loop
8	Attendant Hand Grips
9	Hand Brakes
10	Headrest
11	Tilt in Space Hand Controls

8. ASSEMBLY

HOW TO ASSEMBLE ASPIRE REHAB TILT IN SPACE WHEELCHAIRS

BOX CONTAINS:

- Wheelchair main frame fitted with 24 inch (Rehab RX 2) and 16 inch (Rehab RX 2 JNR) rear wheels
- Wheelchair backrest frame
- Elevating legrests (pair)
- Back cushion
- Seat cushion
- Headrest (mounted to chair)
- Tool adjustment kit
- User manual

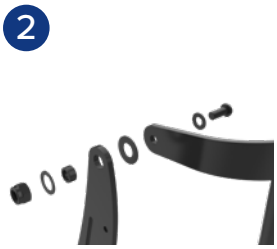


When opening the carton, ensure it is done in a safe and careful manner. **DO NOT USE** a box cutter or sharp implement as this may damage the product. For WH and S purposes, lay the carton on its side with the top of the carton open and slide the plastic bag out containing the wheelchair and the small carton box containing the swing away legrests.

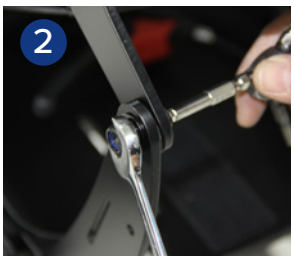
1. Stand the wheelchair main frame in an upright position on the ground.



2. Mount the backrest frame to the main frame with the supplied hardware. You will need a 5mm Allen Key and 13mm Wrench. Please note the sequence of bolt washers and nuts shown in the image on the right (image shows left side mounting point from a rear view).







3. Lock backrest in place by aligning gas strut with mounting bracket, fasten with locking pin and clip.





4. Install the push handles by first inserting the two clamping levers into the channel in the backrest frame uprights. The bolts should screw into the holes at the top of the uprights.

   Next insert the push handles into the backrest frame uprights and lock them in place with the clamping levers once the desired height has been achieved.







5. Install the armrests by lowering the arm rest tubes into their receivers. Note that the padded side panels should be facing inwards. Push the locking button at the base of the tube to allow them to pass through the receiver.





6. To assemble and install the elevating leg rests, first remove the left and right clamp receivers with a 2mm Allen Key. Then slide the calf supports onto the legrest noting that the calf support needs to be in the inside relative to the silver angle adjustment push button on the outside. Reattach the clamp receives to the same sides they were removed frame noting that the lever arms should be on the outside of the legrest. Insert the footplate section into the leg rest assembly and lock into place with the lever arms.

   Insert the elevating legrests into the top of the frame receivers at a 45° angle to the chair and swing them in towards the centre of the chair until the release button engages with a ‘click’ sound.







7. Place seat cushion on seat base, aligning with velcro strips to ensure correct positioning.





8. Place back cushion on backrest frame, aligning with velcro strips to ensure correct positioning.





9. Insert the mounting tube into the bracket and lock it into place with the star bolt.





9. PRELIMINARY CHECKS

After assembling the wheelchair, these checks should be completed prior to initial use:

1. Arm rests should be securely in place with the push pin button visible below the mounting bracket
2. Rear quick release wheel axles should be securely locked in place
3. Brakes should stop rear wheels from rotating when locked and allow free wheel rotation when disengaged
4. Tilt and Recline functions should operate smoothly throughout range
5. Accessories should be fastened correctly (where fitted)

10. GENERAL OPERATION

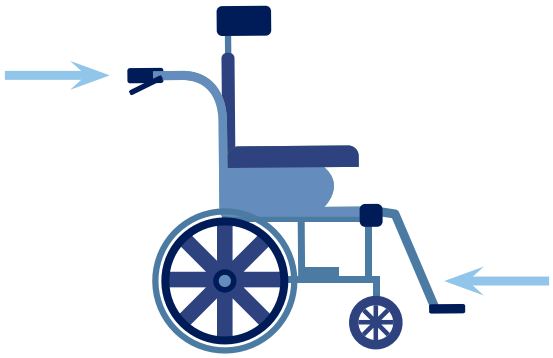
GENERAL OPERATION

It is very important that this wheelchair is used under guidance from all warnings or hazards listed in this product user manual. Key safety measures should be taken by both users and attendants when operating this wheelchair:

- Avoid quick direction changes
- Ensure your wheelchair is used on surfaces intended for its use
- Control the speed of the wheelchair using the hand rims on the rear wheels
- Ensure an attendant is available to assist where necessary

LIFTING THE WHEELCHAIR

Lift the wheelchair using the push handles and the front upper corners of the wheelchair frame, where the legrests are attached.



ALWAYS! Ensure a minimum of two people lift the wheelchair to prevent manual handling issues.

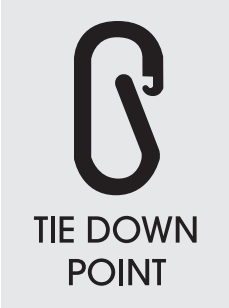
DO NOT lift the wheelchair with an occupant in it under any circumstances. This is expressly outside the intended use of the wheelchair..

DO NOT lift the wheelchair holding it by the legrests or the armrests. Detach the legrests prior to lifting.

TRANSPORTING THE WHEELCHAIR (OCCUPIED)

Aspire Rehab RX 2 and RX 2 JNR wheelchairs are compliant to ISO07716-19:2008 (Wheelchairs wheeled mobility devices for use as seats in motor vehicles) and are approved to be used in compliant vehicles. To secure Aspire Rehab RX 2 and RX 2 JNR wheelchairs, the below steps must be followed:

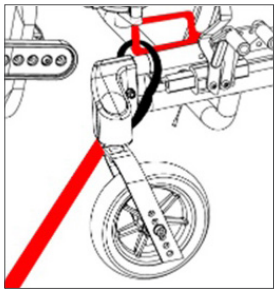
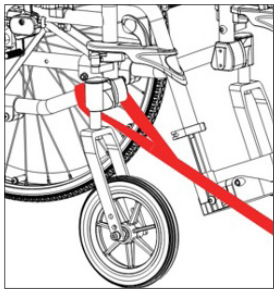
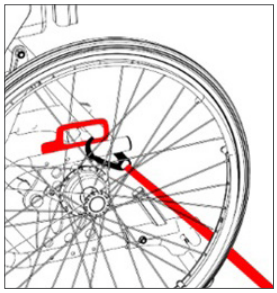
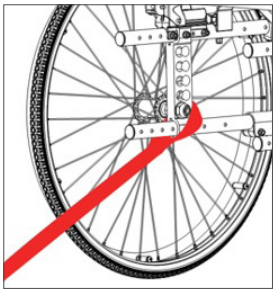
1. Identify tie down points (4 in total) on wheelchair. These are brightly coloured rings (ORANGE) and have TIE DOWN POINT logo stickers on them for easy identification.



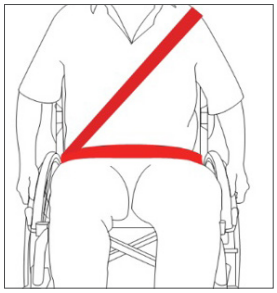
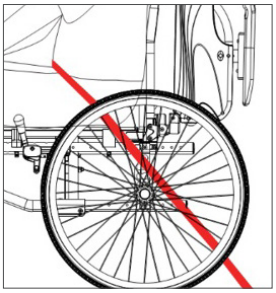
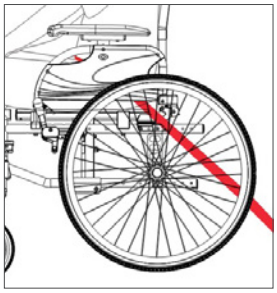
2. Apply wheelchair brakes (both sides).



3. Secure all four tie down points ensuring the chair is firmly secured to the vehicle not allowing any movement whilst being transported.

4. Fasten seat belt over the occupants shoulder, passing over their lap, down beside the rear wheel and locking into place in the buckle located on the floor of the vehicle.

WARNING

WARNING! DO NOT transport an occupant in the wheelchair if the above process is not correctly followed. It is imperative that these steps are completed in order to ensure occupant safety. The wheelchair is to always be facing the same direction of seats within the vehicle, not to the side or backwards.

10.4 MOVING WHEELCHAIR UP A KERB OR SINGLE STEP (WITH AN ATTENDANT)

1. Push the wheelchair up to the kerb **FEET FIRST**.
2. The attendant should push down on the rear foot peg to slightly incline the chair.
   DO NOT tilt the chair back with the push handles.
3. Once the front wheels are firmly on the ground above the kerb, the rear wheels should be pushed against the kerb to propel the entire chair to rest above the kerb.



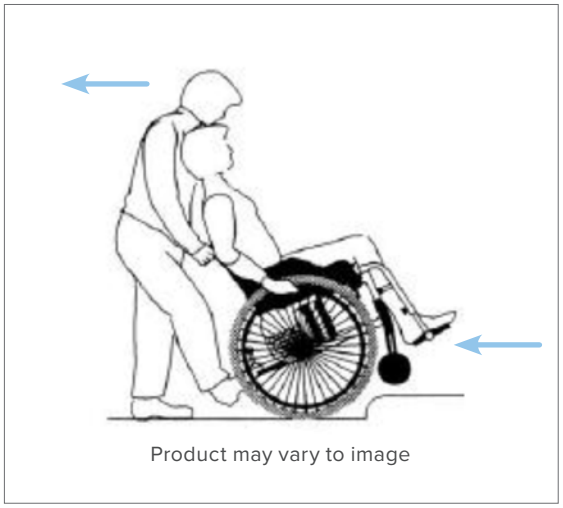
Product may vary to image

WARNING

WARNING! This should only ever be done with an attendant and not performed by a user on their own. It is very important the above steps are followed to prevent injury to both the user and the attendant.

10.5 MOVING WHEELCHAIR DOWN A KERB OR SINGLE STEP (WITH AN ATTENDANT)

1. Reverse the wheelchair up to the kerb **FEET LAST**.
2. The attendant should check for cars or obstructions prior to commencing the descent.
3. The attendant should slowly lower the rear wheels down to the road surface, ensuring not to tip the chair.
4. Once the rear wheels are firmly on the road surface, the front wheels should be slowly lowered onto the road surface.



Product may vary to image



WARNING! This should only ever be done with an attendant and not performed by a user on their own. It is very important the above steps are followed to prevent injury to both the user and the attendant.

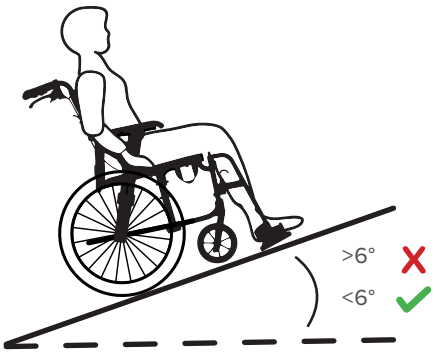
10.6 MOVING WHEELCHAIR UP OR DOWN A SLOPE WITH AN ATTENDANT



WARNING! This wheelchair is designed for safe use on level ground and forward/ rearward slopes of up to 6 degreed. This equates to a 1:10 rise over run. Users should not exceed 6 degree slopes, even with tippers extended.



WARNING! Exceeding a gradient beyond 6 degrees may beach the wheelchair on the extended tippers leaving it unsteady and immovable for an occupant.



Product may vary to image.



WARNING! Exceeding a gradient beyond 6 degrees without anti-tippers extended may cause the wheelchair to tip rearwards unless an attendant or carer is behind the wheelchair. In the absence of an attendant or carer such situations may risk serious injury or death to the user.



ALWAYS ensure that a carer is behind the wheelchair when navigating gradients over 6 degrees.



ALWAYS ensure anti-tippers are in the extended position when an attendant is not behind the chair.

WARNING

WARNING! Slopped or uneven terrain
This wheelchair is designed for use on flat-level surfaces. If encountering sloped or uneven terrain an alternative route should be sought. If impossible a carer should always be present, and use the attendant brakes to control speed and ensure the wheelchair continues straight forward until reaching flat ground.

OTHER IMPORTANT WARNINGS

WARNING

WARNING! Maintaining stationary position
When not propelling the wheelchair the brakes should be applied in the locked position at all times.

WARNING

WARNING! Protecting hands when self-propelling
When slowing or braking the wheelchair using the self-propelling hand rims, heat can be created via friction. To protect the skin integrity of the hands, it is strongly suggested that the user wear wheelchair gloves.

WARNING

WARNING! DO NOT travel down kerbs or single steps without an attendant carer.
NEVER attempt to transit down multiple steps with or without an attendant carer.

WARNING

WARNING! When self-propelling the wheelchair, it is strongly suggested that anti-tip wheels are fitted. If anti-tip wheels are in the raised position or not fitted to the chair an attendant carer should stand behind the wheelchair holding the handles.

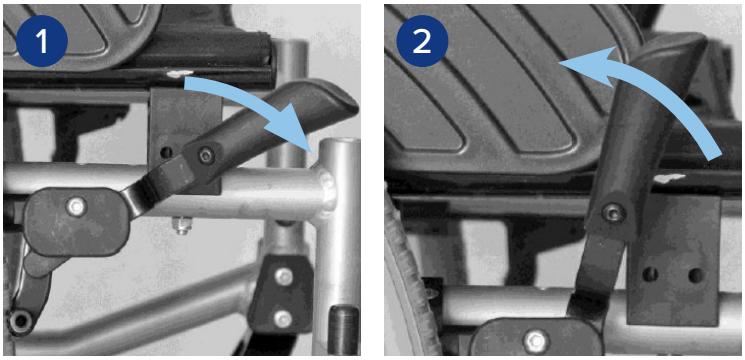
USING THE WHEELCHAIR BRAKES (OCCUPANT)

Aspire Rehab Tilt in Space Manual Wheelchairs have locking brakes to ensure no movement occurs when the wheelchair is in a stationary position

1. To engage brakes, push forward on the brake lever until firmly locked in place.
2. To disengage brakes, pull back on the brake lever until unlocked.

WARNING

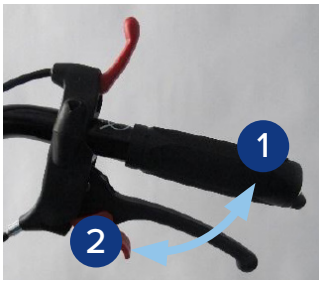
WARNING! Brakes should always be locked when leaving an occupant unattended in the wheelchair.



USING THE WHEELCHAIR BRAKES (ATTENDANT)

Aspire Rehab Tilt in Space Wheelchairs have rear mounted hand brakes to ensure an attendant can control speed and movement when propelling an occupant.

1. To engage brakes, squeeze both hand triggers upwards.
2. To disengage brakes, release both hand triggers downwards.
3. To secure brakes in place, apply locking lever.





QUICK RELEASE WHEELS

Rear wheels can be removed easily and without tools to facilitate simple repair and replacement.

1. To detach the rear wheel from the frame, press and hold the release button and remove the wheel from the frame.
2. To attach wheel, reverse step 1.



WARNING

WARNING! Ensure quick release axles are mounted correctly and locked in place prior to seating an occupant. It is important to always release the rear wheel brakes prior to trying to activate the release buttons on the rear axles.

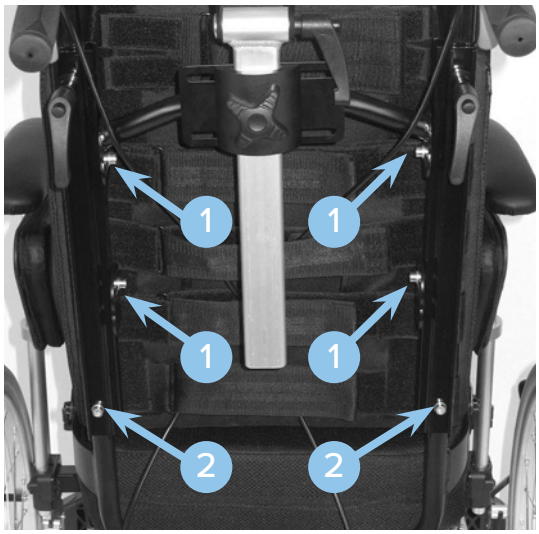
11. ADJUSTMENTS

ADJUSTING BACKREST HEIGHT

The Back Frame is designed for versatile adjustments to provide optimal support, including for mildly asymmetric backs.

The Backrest cane moved in translational, tilting and minor rotational motion to achieve the perfect sitting posture.

1. Loosen 4 bolts (1) slightly to adjust to the desired position and tighten them back up once the position is set.
2. Back cane height can be further adjusted by loosening 2x Bolts (2) , moving the canes up or down and tightening the bolts per the Torque setting.

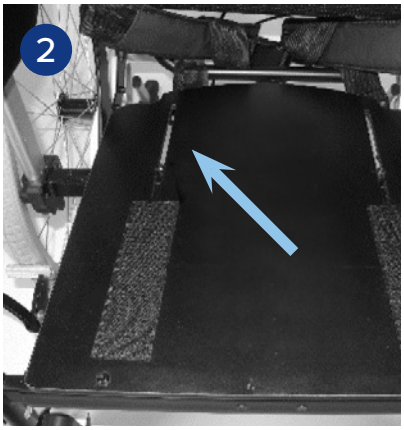


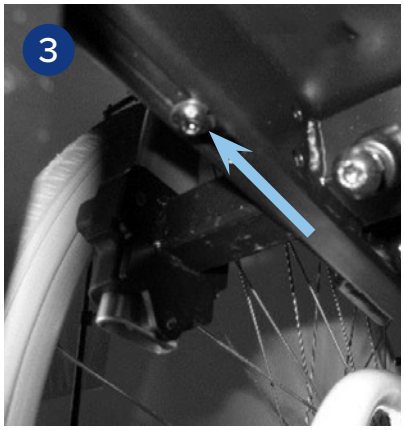
WARNING

WARNING! All bolts in mentioned above should be tightened to 8-10 Nm torque

ADJUSTING SEAT DEPTH

1. Remove the seat cushion to expose the seating surface.
2. Loosen the bolts (x2) at the rear of the seating surface.
3. Loosen the bolts (x2) underneath the seat frame.
4. Adjust to desired position and fasten all bolts in place (x2 on top of seating surface, x2 underneath seating surface).





WARNING

WARNING! Do not exceed the warning marks on the Lower Seat Frame indicating Maximum Seat Extension for each Chassis Extender

ADJUSTING BACKREST ANGLE

1. Squeeze left trigger on attendant back cane to enable backrest angle adjustability.
2. Hold in and recline/incline until desired positioning is met.



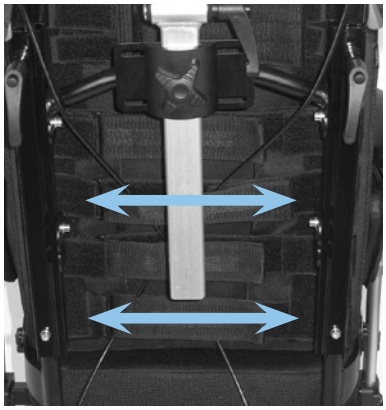
ADJUSTING TILT IN SPACE (TIS) ANGLE

1. Squeeze right trigger on attendant back cane to enable tilt in space positioning.
2. Hold in and recline/incline until desired positioning is met.



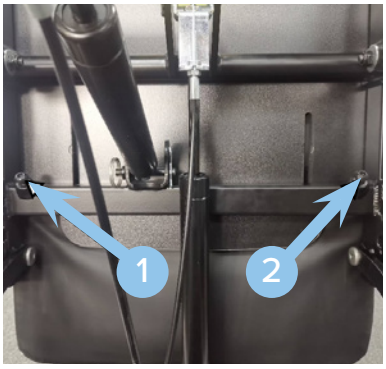
ADJUSTING BACKREST TENSION

Rehab RX2 backrest is fitted with adjustable straps that allow to you adjust the backrest tension for greater comfort. To adjust the tension, simply remove the velcro on both sides, adjust the tension to the desired setting and fix the Velcro back again.



ADJUSTING SEAT WIDTH

Rehab Rx2 seat width can be adjusted by moving the armrest position in or out. To Adjust the armrest location, loosen the screws (1) and (2), move the armrest to the new position and re-tighten the screws.



ADJUSTING REAR WHEEL AXLE HEIGHT

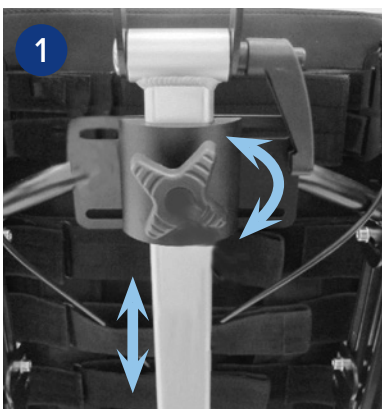
1. Remove the quick release rear wheel by pressing the black button on the quick release axle, pulling towards you until it is removed.
2. Position the axle mount at the desired location and fasten in place. Locate the quick release axle into the axle mount and ensure it has locked in securely before using the wheelchair.

NOTE: Ensure the rear wheels are located in symmetrical positions on both sides of the chair to maintain stability.



ADJUSTING HEADREST

1. Adjust height by loosening fastening hand wheel located in the centre of the backrest, fasten in place when desired position is met.
2. Adjust angle by loosening lever bolts, fasten in place when desired position is met.





ADJUSTING LEGREST HEIGHT

Adjust legrest height by unclasping the clamp halfway between the footplate and calf pad mount, lock in place when desired position is located.



ADJUSTING LEGREST ANGLE

Adjust legrest angle by pressing the **SILVER** button on side of legrest, move into desired position and release pressure on button to lock into place.



ADJUSTING LEGREST CALF PAD

Adjust calf pad angle by unlocking the bolt on the side of the calf pad where it connects to the legrest frame, locate desired position and fasten in place.



ADJUSTING LEGREST FOOTPLATE

Adjust footplate angle by unlocking the bolt on the outer side of the foot plate, fasten in place when desired position is located.



ADJUSTING FRONT FORK HEIGHT

1. Using the Allen key supplied, loosen the bolts and remove the centre pin.
2. Reposition to the desired height, reposition centre pin and fasten with bolts.

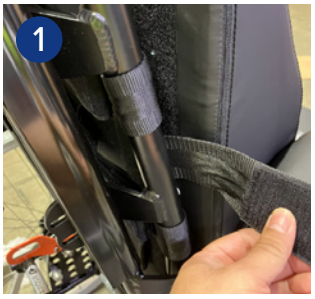
NOTE: Ensure the front castors are located in symmetrical positions on both sides of the chair to maintain stability.



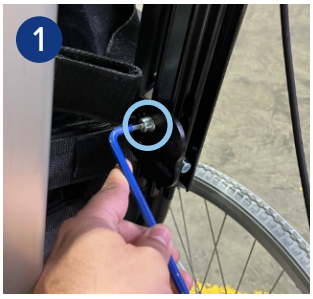
LATERAL CHEST SUPPORTS



1. Free the backrest by removing velcro and undoing two bolts at the back.



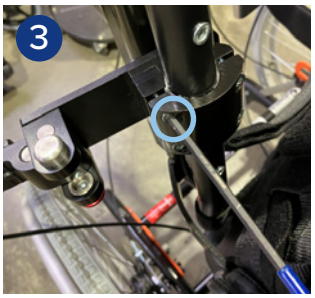




2. Hold the anti-slip tape in place.



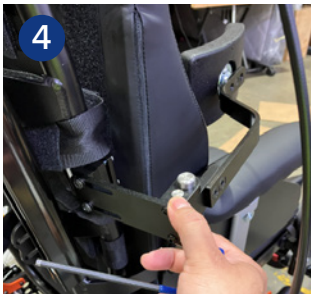
3. Bolt in 4 screws on the clamps over the tape.

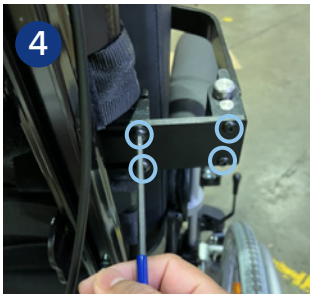






4. Horizontal adjustment if needed.





5. Re-attach velcro straps and tighten two bolts on the frame from earlier step.





12. ACCESSORIES

Aspire Rehab RX 2 and RX 2 JNR Wheelchairs are compatible with a large range of accessories.

IV POLE

To facilitate Intravenous infusion, IV Poles can be mounted to the wheelchair.

1. Adjust footplate angle by unlocking the bolt on the outer side of the foot plate, fasten in place when desired position is located.



AMPUTEE / ELEVATING STUMP SUPPORT

WCA848262 – Right
WCA848264 – Left

Elevating stump support ensures amputee occupants can sit in comfort.

1. Elevating stump support connect to the wheelchair frame using the same method as standard legrests.
2. To adjust stump support angle, press and hold the release button (2) and lift or lower the footplate as required.
3. Position of the bar bracket can be done in one of 4 desired positions.
4. Position of the pad can be adjusted by loosening/ tightening the 3 bolts at the back of the pad.
5. Optional narrower or wider pads are available for use.









PAD DESCRIPTION	SEAT WIDTH COMPATIBILITY										
	Evoke 2 JNR 300mm	Evoke 2 350mm	Evoke 2 400mm	Evoke 2 450mm	Evoke 2 500mm	Evoke 2 570mm	Evoke 2 610mm	Rebab RX 2 JNR 320-360 mm	Rebab RX 2 410-460 mm	Rebab RX 2 460-510 mm	Rebab RX 2 510-560 mm
WCA848266 - Narrow Pad	●	●	–	–	–	–	–	●	–	–	–
WCA848268 - Wide Pad	–	–	–	–	●	●	●	–	–	●	●

LAP BELT

For extra safety when manoeuvring an occupant, a lap belt provides extra support to prevent an occupant from falling from a chair.

1. Mount seat belt ends onto either side of the chair and fasten in place with a bolt.
2. Lock/unlock lap belt by pressing red centre mount clip.



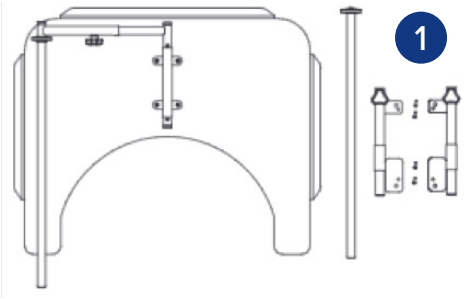


TRAY TABLE

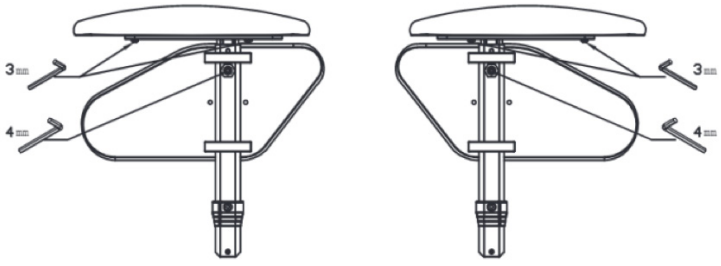
An optional tray table is provided for occupants to have meals while being seated on a wheelchair.

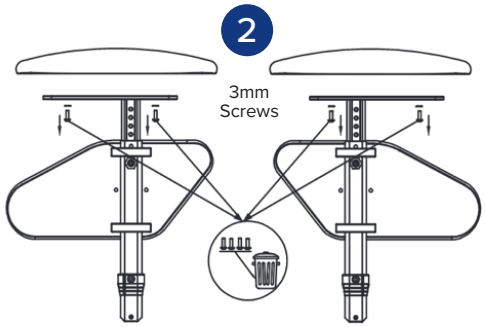
1. From the packaging you will receive:

- 1 x Tray Table
- 1 x Rod
- 2 x Brackets with 4 x 4mm Screws

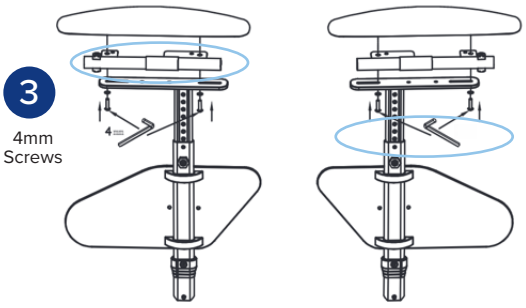


2. Use a 3mm and a 4mm hex key to remove screw as indicated on the image.

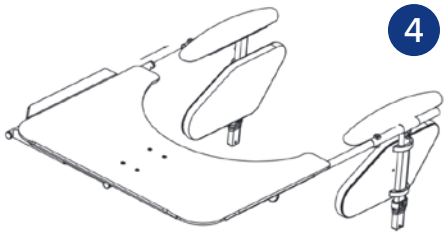


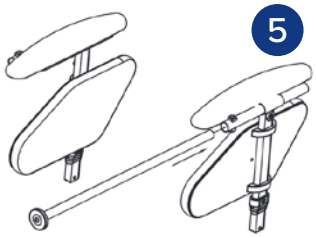


3. Remove the 4 x 3mm screws provided and replace with 4 x 4mm screw with the two brackets (indicated on image 3) provided and attach it in between the armrest and the pads.



4. Insert the rods into the bracket that has just been attached on the armrest.
5. Attach the tray table by inserting the tray onto the rods that has been placed on step 4.
6. Use the hand wheel bolts provided on the brackets to lock the tray table on the wheelchair.







13. TROUBLESHOOTING

Wheelchair is steering/pulling to one side	Make sure the rear wheel axle pins have been inserted correctly
	Make sure the end user is able to evenly distribute his/her weight on the wheelchair
	Make sure one push rim has not been mounted more tightly than the other
	Ensure both front castors forks are adjusted to the same angle at the frame mounts
The wheelchair moves slowly	Ensure rear wheels axle pins have been inserted correctly
	Remove any hair or dirt from castor and rear wheel axles
	Make sure there is not too much weight applied to the castors, otherwise adjust the centre of gravity
	Ensure occupant clothing is not interfering with movement of the rear wheels
	Ensure both brakes are disengaged
The wheelchair does not turn smoothly	Make sure the front fork bolts are not over tightened which can restrict front castor wheel rotation
	Remove any hair or dirt from castor axles
	Ensure both brakes are disengaged
The brakes do not work properly	Check distance between tyres and brake foot is sufficient such that the requisite amount of force can be applied to the tyre surface to stop it moving when the brake is in the engaged position

Correct adjustment of the wheelchair is essential for the successful and safe use of this product.
Should assistance be required, contact the Aidacare Service Department on 1300 133 120.

14. CARE AND MAINTENANCE

MAINTENANCE SCHEDULE

Weekly	Check brakes are functioning properly
Periodically	Check for signs of wear on front castors Check for signs of wear on rear tyres
Yearly	Service to be completed by authorised Aspire service agent
Serviceable Components	• Wheels & Tyres • Forks • Axles • Armrest receivers • Seat sling • Footrest mounts • Footplates • Armrest Pads

CARE FOR YOUR CHAIR

- The seat and backrest cushions can be removed for cleaning. The breathable PU cover can be wiped with a wet sponge and is compatible with Tuffie Wipes provided it is then wiped down with a damp cloth afterwards. All other components can be cleaned with a damp cloth.
- Check tyre condition at least twice per month.
- Check that rear wheel spokes are not loose. Loose wheel spokes can reduce the strength of the rims and must be safely adjusted by a qualified technician.
- Always keep rear wheel quick release axles clean and free from dirt and hair build up.
- Should push rims become scratched these should be de-burred or replaced to avoid damage to skin (not necessary for Aspire Transit 2 model).
- Brakes should be checked regularly.

CLEANING INSTRUCTIONS

- Clean the wheelchair regularly with a damp cloth
- Use a mild washing detergent and warm water for excess dirt build-up
- **DO NOT** use harsh abrasive or bleach-based agents which may cause damage or discolouration
- **DO NOT** use the wheelchair if damages are found on the seat or backrest upholstery
- Dry with a soft cloth

Should you have any doubts about the correct functioning of the wheelchair or of any of its components, please contact Aidacare on 1300 133 120 or your local Aspire distributor.

The tool kit provided will allow basic adjustments to the wheelchair, for further information on repairs and service contact Aidacare on 1300 133 120.

15. WARRANTY

2 YEARS WARRANTY Frame

1 YEAR WARRANTY Components

Aspire Rehab Tilt In Space Wheelchairs come with a 2 year warranty on the frame and a 1 year warranty on all components. Please keep purchase invoice as proof of warranty commencement.

Aidacare is bound by Australian Consumer Law in respect to 'Warranty against Defects' on this product. A copy of the Aidacare 'Warranty against Defects' statement is available upon request. Any contact in regard to warranty matters should be made to Aidacare Customer Service staff on 1300 133 120, emailed to product@aidacare.com.au or communicated directly to your Aspire Dealer.

Aidacare does not warrant against excessive or incorrect use, modification or any situation that could not be deemed as fair wear and tear. Tyres, tubes and castor wheels are not covered under the 2 year warranty as these are considered consumable items. These consumable items carry a 12 month warranty against manufacturer defects only, NOT wear and tear from reasonable use.

The warranty on this product is a back to base warranty and does not cover any freight costs pertaining to the return of any items under warranty. Aidacare acknowledges and conforms to all ACCC guidelines around consumer rights. For further information contact Aidacare 1300 133 120.

Aidacare will not guarantee the safety and the correct functioning of the wheelchair in the case that any of the original components have been changed or modified and or replaced with non-original Aidacare approved parts. If any faults are detected upon receiving the wheelchair please phone Aidacare to arrange a replacement. Any faults that are detected during normal use should be reported to Aidacare immediately to determine if warranty conditions apply and organise repair and/or replacement as applicable.

16. COMPLIANCE

The Aspire Rehab Tilt In Space Wheelchair range is manufactured in ISO compliant production facilities in P.R China to strict quality control standards.

As part of Australian Standards compliance, safety stickers are located on the frame of this wheelchair. Please ensure that you familiarise yourself with these prior to use.

This product complies with Australian Standard AS/NZS 3695.1:2011 and AS/NZS 3696.19. As the importer of this product, Aidacare maintains records of all testing reports and compliance certificates. All testing was Certified by Novitatech Children's Services in South Australia.

Novitatech is an independent NATA accredited laboratory and is widely acknowledged as the leading provider of safety testing services for wheelchairs and mobility products in Australia.

17. SERVICE MAINTENANCE AND CUSTOMISATION

FOR ALL ENQUIRIES, PLEASE CALL 1300 133 120

When returning this product for warranty, service or repair work please include all components such as leg rests, armrests and seat cushion. Please ensure wheelchair is clearly marked with owner's name and contact details. Original/copy of original invoice is also required as proof of purchase.

To organise pickup by Aidacare, please call 1300 133 120, standard pickup and delivery charges apply.

SPARE PARTS

Aidacare holds replacement parts for the Aspire wheelchair range. All replacement of parts should be completed by Aidacare or authorised Aspire service technician. The term parts includes but is not limited to: tyres, brakes, armrests, footrests and upholstery.

A complete parts list is available upon request.

CUSTOMISATION AND MODIFICATION

All wheelchair customisation, modifications and or alterations made to this product are considered as "custom" changes. These may cause the product to no longer satisfy Australian Standards and should be considered prior to commencement.

For customisation or modification work, contact Aidacare on 1300 133 120. Our team of qualified Rehab Engineers are available to assist if required.

18. RECYCLING INFORMATION

Aspire Wheelchairs are made from metal and plastic components. The chair can be recycled via standard processes in your city of use.

19. MANUFACTURER

If you have any questions, you can contact:

Manufacturer:

Aidacare Pty Ltd

ABN 40 134 398 833

Building 3A, 1 Moorebank Avenue,

Moorebank NSW 2170 Australia

1300 133 120 | **product@aidacare.com.au**

AIDACARE PTY LTD

Building 3A, 1 Moorebank Avenue,
Moorebank NSW 2170
Australia

1300 133 120 | aidacare.com.au

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